62 Black Brook Road Meredith, NH 03253 (603)528-1991



Operator Response Guidelines

Spill Reporting Procedures

If a spill occurs and any one of the following is true:

- a. 25 gallons or greater
- b. Is not contained
- c. Is not removed within 24 hours
- d. There is impact to groundwater or surface water
- e. Vapors have been emitted that cause an immediate threat to human health
- 1. If possible, try to mitigate the spill by throwing speedy dry onto the spill area and/or using absorbent pads. Contact your on-call response personnel.
- 2. Contact Gold Eagle Contracting, Inc. (603)528-1991
- 3. Call the DES Spill Response and Complaint Investigation Section
 - a. Monday Friday, 8am to 4pm, (603) 271-3899
 - b. Weekends and Evenings, Call the State Police (603) 223-4381
- 4. Contact your local 911 responder or fire department
- 5. If a spill occurs where <u>all 5</u> of the circumstances above are <u>false</u>, contact Gold Eagle Contracting, Inc. your A or B operator. If possible, try to mitigate the spill by throwing speedy dry onto the spill area and/or using absorbent pads. Contain spill without jeopardizing the health and safety of yourself and others.

Contact Phones Numbers:

- 1. Class A Operator, Gold Eagle Contracting, Inc. (603)528-1991
- 2. Class B Operator, Gold Eagle Contracting, Inc. (603)528-1991
- 3. New Hampshire Department of Environmental Services (Monday through Friday, 8 AM 4 PM) (603) 271-3899
- 4. New Hampshire Department of Safety State Police (24 hours) 1-800-346-4009 or (603) 223-4381

Malfunctioning Equipment

- a. Lock-Out/Tag-Out all malfunctioning equipment
- b. Put up signage stating equipment is "Out of Service" (i.e. bag nozzle)
- c. Notify A or B operator so that they can address the problem
- d. Do not put back into service till problem has been addressed and fixed

Enunciation Panel is in Alarm (i.e. Tank Monitor)

- a. Mitigate if possible
- b. Contact your A or B operator

Initial Mitigation Protocol for Emergencies such as Fuel has spilled and is on fire

- a. Immediately hit the emergency pump shutoff switch or power switch if possible and call 911.
- b. Activate any other emergency control countermeasures

Always ensure the safety of yourself, others and the environment.